



# Certificate



**Certificate number: 2020-024**

Certified by EY CertifyPoint since: October 28, 2022

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Privacy Information Management System as defined and implemented by

**Nextthink SA\***

located in Prilly, Switzerland is compliant with the requirements as stated in the standard:

**ISO/IEC 27701:2019**

Issue date of certificate: October 28, 2022

Re-issue date of certificate: June 22, 2023

Expiration date of certificate: October 27, 2025

EY CertifyPoint will, according to the certification agreement dated March 16, 2023, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number 2020-012.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version REC-20230501-SoA, dated May 1, 2023.*

DocuSigned by:

Jatin Sehgal  
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J. Sehgal | Director, EY CertifyPoint

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# Nextthink SA

## Scope for certificate 2020-024

The scope of this ISO/IEC 27701:2019 certification is as follows:

Nextthink cloud-based digital employee experience management SaaS solution including all product components as well as the services used to deliver these applications. For PIMS scope, Nextthink acts as a Data Processor for Personal Data that Nextthink processes on behalf of its customers when providing services through the Nextthink cloud-based digital employee experience management SaaS solution. Nextthink Products share the same common control framework.

The departments in scope include Product management, Engineering, Technical services, Finance, People & talent (HR), Information Technology, Legal, Sales operations and Security.

The Privacy Information Management System is centrally managed out of Centre Malley-Lumières, Chemin du Viaduc 1, 1008, Prilly, Switzerland. The scope mentioned above applies to the following locations:

- Lausanne: Centre Malley-Lumières, Chemin du Viaduc 1, 1008, Prilly, Switzerland with approximately 300 people
  - Madrid: Av. Del General Perón 40 D, 1st Floor, 28020, Madrid, Spain with approximately 100 people
  - Boston: 501 Boylston St Ste 4102, Boston, MA 02116, United States with approximately 190 people
  - Bengaluru: South Tower, Level-6 Safina Towers, 3, Ali Asker Rd, Bengaluru, Karnataka 560052, India with approximately 120 people

The scope excludes the following:

- ▶ Nextthink v6 as no data exchange occurs between Nextthink and v6 customers
  - ▶ Any departments that do not have access to customer data, including any personal data therein
  - ▶ Any Nextthink locations not listed above
- ▶ Any Nextthink v6 installations deployed at the customer's on-premises facilities
- ▶ Nextthink does not act as a controller nor a processor in the case of v6

The Information Security Management System mentioned in the above scope is restricted as defined in "POL-ISMS & PIMS Scope", dated April 21, 2023.

This scope is only valid in connection with certificate 2020-024.